Helpful Links

bismantransit.com
Service changes, detours, career opportunities, general information

facebook.com/BismarckCATBus
Service changes, community events, detours

Token Transit
Mobile ticketing app for CAT pass purchases

bismantransit.ridesystems.net
Live tracking app for CAT Buses

Ecolane
Track Paratransit trip information, view diminishing balances

Rider Guide & Route Map
To request this brochure in an alternate format, please call 701.258.6817 or visit our website www.bismantransit.com.

CAT Bus Fares

<table>
<thead>
<tr>
<th>1-Way Pass</th>
<th>1-Day Pass</th>
<th>30-Day Pass</th>
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</thead>
<tbody>
<tr>
<td>Regular Fare:</td>
<td>$1.50</td>
<td>$6.00</td>
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<tr>
<td>Reduced Fare:</td>
<td>$0.75</td>
<td>$3.00</td>
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</tbody>
</table>

Students K-12 and higher education, Medicare card holders, and Veterans qualify for reduced fare with appropriate photo ID.

Children 5 years and under, individuals 65 years and over, and Paratransit passengers ride the CAT for free.

30-Day Passes expire 30 days after the issue date.
1-Day Passes expire at midnight on the issue date.

CAT Buses do not accept checks, credit, or debit cards. Please pay using cash, change, or a CAT pass (electronic or physical). If you do not have exact change, the cashbox will print out your change on a change card which can be used only for CAT bus rides (NO CASH VALUE).

3750 East Rosser Avenue
Bismarck, ND 58501
Phone: 701.323.9228
Fax: 701.258.6752
Email: info@bismantransit.com

Revised August 2021
Places of interest
- Bismarck City County Building
- Bismarck Veterans Memorial Library
- North Dakota Heritage Center & State Museum

1 Black Route

Northbound

<table>
<thead>
<tr>
<th>Depart Front Ave Shelter</th>
<th>Bismarck Public Library</th>
<th>Capitol Building</th>
<th>North Dan’s Supermarket</th>
<th>North Dan’s Transfer Point</th>
<th>North Pizza Hut</th>
<th>Capitol Building</th>
<th>Bismarck Public Library</th>
<th>Arrive Front Ave Shelter</th>
</tr>
</thead>
<tbody>
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<td>7:15</td>
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</table>

Bus departs from Mapleton Avenue transfer point at 30 minutes after the hour.

Highlighted times do not operate on Saturdays.
Places of interest

- Kirkwood Mall
- Sons of Norway Park
- United Tribes Technical College
- University of Mary
- Bismarck Airport
Paratransit Service

ADA Paratransit service is provided to complement the fixed route service by providing transportation for those who are physically or mentally incapable of riding the fixed route service. It is a curb-to-curb service with origin-to-destination upon request.

OPERATIONAL HOURS

Paratransit service operates Monday through Saturday from 5:30 a.m. - 12:00 a.m. and Sunday from 7:30 a.m. - 2:30 p.m. Holiday service hours are limited. Please visit our website at www.bismantransit.com for more details.

QUALIFYING

In order to qualify under ADA regulations, an ADA application must be filled out and returned to the Bis-Man Transit Admin Office. They are available on www.bismantransit.com under the Paratransit tab, or can be sent in the mail by calling 701-258-6817. Demand response service is also available for those aged 70 or older. A valid photo ID must accompany the application.

COST

The Fare is $3.00 per one-way ride. Riders pay the driver with exact cash or a punch card. Punch cards can be purchased at the Bis-Man Transit Administrative Office, Dan's Supermarket, and Cashwise for $12.00 per card. The punch cards have four (4) $3.00 punches. Riders may also utilize our diminishing balance feature, which eliminates the need for exact change or punch cards. Please call 701-258-6817 for more information.

SCHEDULING RIDES

Rides must be scheduled at least one (1) day prior to the pickup during office hours (Mon-Sat: 8 a.m. - 5 p.m., Sun: 8 a.m. - 2:30 p.m.). Rides may be scheduled up to 14 days in advance, unless safety protocols prevent this. To schedule a ride, call the Bis-Man Transit scheduler at 223-9001. When calling, have the following information handy:

- NAME
- PICKUP LOCATION
- DESTINATION
- TIME, DATE, AND DAY OF TRIP
- WHEN YOU WILL RETURN
- SPECIAL ACCOMMODATIONS NEEDED FOR THE TRIP

The Paratransit service is a shared ride. Please allow up to 1 hour for scheduled trips.

PICKUPS

For an on-time pickup, a driver may show up anytime within the 30 minute window. The bus will wait for 5 minutes after arriving at the pick up location before moving on to the next pick up or drop off location. Riders may opt in for SMS text message notifications regarding their pick up window.

CANCELLING RIDES

To cancel a ride, contact the scheduler at least one hour before the scheduled pick up time. If riders fail to cancel rides at least 1 hour before their trip, this will be considered a "No Show". Please visit www.bismantransit.com for information on the No Show Policy.

PERSONAL CARE ATTENDANT (PCA)

A PCA assists a passenger with their mobility needs and rides free of charge. A PCA may not be an ADA qualifying rider. The reservation office must be informed upon scheduling that a PCA will be present. Please note, only one PCA is allowed per passenger.

COMPANIONS

Bis-Man Transit passengers may have traveling companions with the same origin and destination. The reservation office must be informed upon scheduling that companions will be present. The fare for a companion is $3 per trip.

DRIVER ASSISTANCE

At request, the operator will assist the rider to and from the door and will help carry one (1) trip of items, but cannot go into a building. They will not do any lifting of people in wheelchairs up or down stairs. Please inform the scheduler at the time of booking if you require this service.

CONTACT INFO

If a rider’s contact information, emergency contact information, or disability changes, please notify the Bis-Man Transit Administrative Office at 701-258-6817.
LOST AND FOUND

Lost and found items can be recovered at the Bis-Man Transit Center at 3750 East Rosser Avenue in Bismarck. Call the CAT Help line at 701-323-9228 to verify your item has been found. Lost and found will be held for 30 days before being discarded.

STATEMENT OF NONDISCRIMINATION

Under Title VI of the Civil Rights Act of 1964, and its related statutes and regulations, no person or groups of persons shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any and all programs or activities funded in whole or in part with Federal funds. In addition to Title VI, there are other non-discrimination statutes which include sex, age, and disability. These requirements define an over-arching Title VI/Non-discrimination and ADA Program.

Contact the Administrative Office at 701-258-6817 to request additional information on our nondiscrimination obligations or to file a complaint. Persons with limited English proficiency may receive language assistance free of charge upon request.

REASONABLE MODIFICATION

Bis-Man Transit will consider every request for reasonable modification from individuals with disabilities. Language assistance for persons with limited English proficiency (LEP) is available free of charge. To request a reasonable modification or language assistance, contact Bis-Man Transit at 701-258-6817, on our website at www.bismantransit.com, or in writing at 3750 East Rosser Avenue, Bismarck, ND 58501.

SERVICE INTERRUPTIONS

For CAT Bus and Paratransit bus service interruptions, visit us on Facebook, Twitter, or our website at www.bismantransit.com. Service interruptions can also be heard by calling 701-323-9228 and selecting option number 5.
READING TIME TABLES
Timing points are located at the top of each table. The times listed below each location will tell you when the bus will be departing that location.

WAITING FOR THE BUS
Be at the location a few minutes early. Buses can stop on any corner along a bus route as long as it is safe. Buses cannot stop in a right turn lane unless they are making a right turn.

SIGNALING THE DRIVER
Stand on the passenger side of the road. Make sure the bus driver can see you, and wave to signal the driver. Stand back from the curb until the bus comes to a complete stop.

IDENTIFYING THE BUS
Check the destination marquees located on the front of the bus and by the front door before boarding the bus.

BOARDING THE BUS
Upon request, all buses may be lowered for ease of boarding. For your safety, find a seat or hold onto the handrail. Please leave the seats in the front for senior citizens and persons with disabilities.

TRANSFERS
If you need to transfer in order to reach your destination, tell the driver when you board your first bus and you will receive a transfer slip. Transfers are free between all CAT buses when you present this transfer slip. Transfer slips expire one (1) hour after the issue time.

TO STOP THE BUS
About one (1) block before the bus reaches your destination, pull the yellow cord that runs along the interior of the bus windows to signal the driver. You will be let off at the next safe intersection. Please remain seated until the bus comes to a complete stop. After exiting, wait until the bus is gone before crossing the street.

CAT BUS RIDER SAFETY
Please be considerate of the following safety rules:
Keep arms, legs, packages and other personal items out of the aisles
Do not stand in the stairwells
No eating, drinking, or open containers on the bus
No smoking on or within 20 feet of a bus or shelter
No electronics without headphones
No roller blades or in-line skates
Pets must be transported in a travel kennel, except service animals
Please limit yourself to two (2) packages
Strollers must be folded and stored out of the aisle
You may ask your driver questions while on the bus; however, please refrain from carrying on a conversation with the driver when the bus is in motion. The use of threatening behavior or vulgar language will result in your being asked to leave the bus. Drivers have the right to refuse service. Repeat occurrences may result in suspension of CAT privileges. Please visit www.bismantransit.com for more information.

BIKE & BUS PROGRAM
All CAT buses have bike racks on the front to carry a minimum of two bikes. Riders are responsible for loading and unloading their own bikes, and any damages from improper use.

WHEELCHAIR ACCESSIBILITY
All of the CAT buses are equipped with ramps. The driver will secure wheelchairs inside with tie-downs before the bus departs. Riders using wheelchairs must be able to get on and off the bus independently.

HOLIDAYS

CAT INFORMATION
The Bis-Man Transit Center is open 8 a.m. - 5 p.m. Monday through Friday. For information, call the CAT Help line and a representative can assist you. Please be aware that adverse weather, traffic conditions, and/or construction detours may affect the bus schedule.