



Request for Proposals

OFFICE PHONE SYSTEM- ADDENDUM

November 11, 2024

RFP #24-002

PROPOSAL DUE DATE – November 14, 2024 - 10:00 AM CST

From:
BIS-MAN TRANSIT
3750 EAST ROSSER AVENUE
BISMARCK, ND 58501



3750 E Rosser Avenue,
Bismarck, ND 58501



info@bisantransit.com



701.258.6817



www.bisantransit.com

Notice is hereby given that Proposals will be received by the Bis-Man Transit Board (BMTB) for performing all work necessary in accordance with the Scope of Work specified herein. Please carefully read and follow the instructions provided. Respondents are responsible for making certain that their Proposal documentation is complete and is received by BMTB on or before the closing deadline.

Proposals shall be mailed, delivered, or emailed to:

Bis-Man Transit Board
Attn: Deidre Hughes, Executive Director
3750 E. Rosser Ave.
Bismarck, ND 58501
dhughes@bisantransit.com

Proposers shall be clearly marked as follows: RFP #24-002

CLOSING DEADLINE: No later than November 14, 2024 at 10:00 am CST

BMTB is not liable for any costs incurred by Proposers in responding to this Request for Proposals.

Please direct inquiries to Deidre Hughes, Executive Director, via email at dhughes@bisantransit.com.



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Additional Items Required in Proposal

- Compatibility with overhead paging system.
- Support and compatibility for one long range Engenius Cordless phone
- Four call center agent lines with automatic call recording and reporting
- Call reporting software. The system is currently supported with Akixi.
- Compatibility with a physical fax machine. Both inbound and outbound faxing is required from this machine.

Clarification on current hardware listed on page four of the RFP.

- a. 8 Yealink T42s IP Phones

Due to the clarifications in this addendum, the RFP deadline has been extended ONE day to November 14, 2024 at 10:00 AM CST.



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Bis-Man Transit delivers valued public transportation, linking people, jobs and communities.



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